

Just Dance Academy

TERMS AND CONDITIONS

Just Dance Academy reserves the right to change any of the information or prices given at anytime.

All fees must be paid in full and in advance of classes.

Just Dance Academy has the authority to ask any student to leave if they feel their behaviour is unacceptable.

Any child arriving more than 15 minutes late will not be allowed into class as the essential warm up exercises will have been missed, so please ensure students arrive on time.

Students require at least one item of uniform for performances and field trips. Please see *Uniform store* for details.

POLICY

As a policy JDA do not refund for non-attendance. In some circumstances, if we are given prior notice we will allow participants to register in the same class at a later date or day. This only normally applies if the course has not reached maximum occupancy. This facility does not apply to individual lessons within courses. Clients are required to give twenty four hours notice for cancellations for all private bookings. Under such circumstances a credit voucher will be awarded for future use or to have the session rescheduled. All credit vouchers are valid for a maximum 12 weeks. Credit vouchers will be rendered unredeemable once the noted expiry date has passed. Cancellations for sessions held on Fridays and Saturdays require at least two days notice. All cancellations should be communicated to Just Dance Academy in writing or via email. Telephone messages are not accepted as valid. This policy applies to all bookings and enrolment at Just Dance Academy.

COMPLAINTS PROCEDURE

If classes are considered to be in any way unsatisfactory, participants are required to terminate their participation in the relevant class immediately. All criticisms should be documented and sent via email to justdanceacademy@hotmail.co.uk. Please note that this format is the only method accepted by Just Dance Academy.

DISCOUNTED PRODUCTS

Please note that any free, promotional or discounted classes offered are not transferable, redeemable or eligible for credit vouchers. This includes discounted term payments.